



For all kinds of information, suggestions, complaints and requests during your stay, you can apply to the
Guest Relations number 3701 / 3403.

ALL-INCLUSIVE SYSTEM FOOD INFORMATION

Breakfast	Palm Restaurant	07:00 – 10:00
Late Breakfast	Palm Restaurant	10:00 – 10:30
Sandwiches, seasonal fruits, desserts	Beach	11:00 – 16:00
Ice cream	Beach	12:00 – 18:00
Lunch	Palm Restaurant	12:30 – 14:00
Gözleme	Beach	12:00 – 15:30
Snack	Snack Restaurant	12:00 – 15:30
Patisserie	Sailor's	12:00 – 18:00
Pizzas, bagels, pastries	Snack Restaurant	15:30 – 18:00
Coffee Break	Sailor's	16:30 – 18:00
Dinner	Palm Restaurant	18:30 – 21:00
Night Soup	Palm Restaurant	23:00 – 23:30
Mini breakfast buffet	Palm Restaurant	00:00 – 07:00
A'la Carte (Italian, Fish.1 time free of charge, then 7 Euro pp, reservation one day in advance is required)	Alegria Restaurant	19:00 – 21:00

ALL-INCLUSIVE SYSTEM BEVERAGE INFORMATION

Alcoholic and non-alcoholic local drinks and hot drinks.(All drinks are paid between 00:00-08:00.)	Porto Bar	08:30 – 00:00
Alcoholic and non-alcoholic local drinks, hot drinks. Service is available during lunch and dinner.	Palm Bar	12:30 – 14:00 18:30 – 21:00
Non-alcoholic local drinks (Beer is served).	Beach Bar	10:00 – 18:00
Alcoholic and non-alcoholic local drinks	Snack Bar	10:30 – 23:00

Only on the day of arrival, 2 cokes, 2 sodas, 2 fantas, 2 water, 2 beers are provided in the minibar (01.05-31.10). Every day, 2 pieces of 0.5 liters of water are provided. There is a hot setup in the room.

* CHECK-IN TIME IS 14:00, CHECK-OUT TIME IS 12:00.

- The use of the A'la Carte Restaurant is free of charge once during the stay, and the Guest Relations must be contacted the day before.
- Palm Restaurant Theme Nights: Monday - Asian Cuisine, Wednesday - Turkish Night, Friday - Fish Day, Sunday - Mexican Cuisine
- Please return your room card on the day of departure. For lost, undelivered cards, 10€ per card will be charged to your account.
- Mini Club is open for our guests between the ages of 4 and 12, between 10:00 - 12:30 and 14:30 - 17:00.
- Late check-out is paid, the room can be provided until 16.00. Your request is evaluated according to the occupancy rate of the hotel.
- Iron and ironing board are provided free of charge in the room upon request.
- The doctor can be called in case of emergency, it is chargeable. Nurse working hours: 09:00-18:00, office phone: 3443
- You can get the towel card from the reception on the day of check-in. For each not delivered towel card 10€ will be charged to your account.

YOU CAN GET BEACH TOWELS FROM THE TOWEL DESK BETWEEN 8:30 - 18:00

- Laundry service is chargeable and available between 09:00 and 16:00
- Spa center working hours are 09:00 - 20:00, Turkish bath, sauna, gym, indoor pool are free of charge.
- The pools are closed after 20:00 due to the cleaning and disinfecting works.
- Place your room card in the energy slot next to the door to activate the electrical system.
- To get an outside line, dial '9', to call from room to room, simply dial 1 and the room number.

MINIBAR: 3232 SWITCHBOARD: 0 DOCTOR: 3443 SPA:2140

WIFI IS FREE. FOR THE PASSWORD ENTER YOUR ROOM NUMBER AND DATE OF BIRTH.

PAID SERVICES

- All foreign and bottled drinks, freshly squeezed fruit juices.
- All types of massages, telephone-fax services, Laundry and dry cleaning
- Market and doctor service are paid.
- Room service is available for 24 hours and chargeable.
- Tennis courts are available between 07:00 and 20:00, lighting - tennis rackets and balls are chargeable.

IMPORTANT REMINDERS

- Keep your valuables in the safe in your room. The hotel is not responsible for lost or stolen items that are not kept in the safe.
- Armband system is applied in our hotel. Our guests who do not use armbands cannot benefit from hotel services.
- Our guests under the age of 18 are not served with alcoholic beverages.
- For hygiene reasons, please do not take food and drink out of the restaurant.
- The opening and closing hours and locations of restaurants and bars may change depending on the hotel management's decisions and weather conditions.
- If you have a food allergy, please inform our Guest Relations department.
- For health, safety and hygiene reasons, it is not allowed to bring food and drink from outside.
- Free local beverage brands are determined by the hotel management.

THANK YOU SO MUCH FOR CHOOSING US! WE WISH YOU A PERFECT STAY!